

Dear guests and friends of Danesfield House,

Although official guidance from the Government has recently been downgraded, the safety of our team and our guests is our highest priority. In light of the continuing high numbers of cases we have taken the decision to maintain a number of precautions and procedures at Danesfield. Throughout this pandemic we have endeavoured to keep everybody safe while delivering the same high standards of hospitality that we have always prided ourselves on. Although not specifically required to do so we have taken the decision to implement physical distancing in many areas of the hotel and reservations are therefore essential before making a visit to Danesfield.

We are continuing to implement an enhanced cleaning schedule in both bedrooms and public areas, utilising stronger cleaning agents and focusing particularly on high traffic areas and touch points. Hand sanitising stations are provided at key points throughout the hotel and we ask all guests and team members to wash their hands regularly. Where possible we are also ventilating public spaces by leaving windows and doors open. Although it is no longer a requirement, many team members and guests will be wearing personal protective equipment, particularly face masks in public areas of the hotel.

If you do feel unwell before your visit, you can cancel in most cases for a full refund up to 48 hours before your arrival. For larger groups or event bookings there is the option to postpone bookings to later in the year. Despite this being a difficult time for all of us, the team and I look forward to welcoming you to Danesfield House Hotel & Spa.

Yours faithfully

Alex Robertson, General Manager